

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2011 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-15-2017-18
Complainant	M/s. R K Metal Enterprise, Near village Malavan, Tal: Sevalia, Dist: Kheda.
Respondent	Shri A S Chaudhary Deputy Engineer of Thasra s/dn of MGVCL
Date of hearing	22.09.2017 at Vadodara

QUORUM	NAME
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri B J Upadhyay ACE (CC & SDP) MGVCL Vadodara

The complaint dated 29.08.2017 regarding objection against HT estimate issued for HT connection.

On 22.09.2017 at Vadodara, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Jitendra Jogiya, appeared on behalf of complainant M/s. R K Metal Enterprise, Near village Malavan, Tal: Sevalia, Dist: Kheda whereas Shri A S Chaudhary Deputy Engineer of Thasra s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief history of the case is as under:

1. The complainant M/s. R K Metal Enterprise located at Near village Malavan, Tal: Sevalia, Dist: Kheda is a LTMD consumer having consumer No.05013/ 00737/2 with a contract load of 93 KW.

The representative of the complainant contended & confirmed that by ignorance on their side the Contract Demand 93 KW was exceeded above 100 KW for which they have been served notices from the field from time to time but the estimate issued under suo-motu for HT connection, party represented that they are not able to pay the estimate due to their financial constraints.



The respondent contended that for every events for crossing the demand above 100 KW, party has been served notices as per rules shown below:

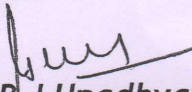
Sr No.	Billing month	Demand recorded in KW	Avg PF	%age excess demand in KW	Notice issued on
1)	April	105	0.8	12.90	09.09.16
2)	May	130	0.8	39.78	09.09.16
3)	June	120	0.8	29.03	09.09.16
4)	July	108	0.8	16.13	05.01.17
5)	August	120	0.8	29.03	05.01.17
6)	September	111	0.8	19.35	05.01.17
7)	December	115	0.8	23.66	05.01.17
8)	Average	116	0.8	24.27	

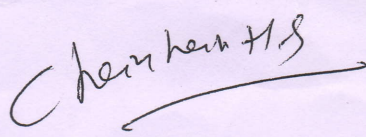
But on non-response from party Nadiad (Rural) division has then finally issued suo-motu HT estimate on 03.07.2017 for 160 KVA Contract Demand in line with clause No.4.95 of Electricity Supply Code 2015.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that in line with clause No.4.95 of Electricity Supply Code 2015, LTMD is allowed for 100 KW but party has crossed his demand from 93 KW and reached beyond 100 KW. So Nadiad (Rural) division has issued an HT estimate for 160 KVA Contract Demand is in order.

ORDER

The Forum directs the complainant M/s. R K Metal Enterprise, Near village Malavan, Tal: Sevalia, Dist: Kheda, to pay HT estimate issued to him in accordance with clause No.4.95 of Electricity Supply Code 2015 so HT estimate issued is in order.


(B J Upadhyay)
Technical Member


(Harsha S Chauhan)
Independent Member

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. The Office address of the Ombudsman is : The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.



6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>



Enclosed herewith please find the order of The Consumer Grievances Redressal Forum as mentioned above.

Thanking You,

Sincerely,
For a member of GGF

Maharashtra
Consumer

Each to share

if you want with order of

It is to be MGVCCL Corp Office, Vadodra

C.T. / TSO MGVCCL Corp Office, Vadodra

GGF 20

It is to be MGVCCL - CO Nadiad

It is to be MGVCCL - CO Nadiad

It is to be MGVCCL

- It is requested to submit Action Taken Report within 7 days from the date of issue of this order.